



**Shady Hollow**  
Home Owners Association

# Shady Hollow Highlights

The Official Publication of the Shady Hollow Homeowners Association

## 2021 Annual Meeting and Board of Directors Election Rescheduled

**Absentee Ballot Deadline, Monday, March 1st at 5PM**

The association's annual meeting was rescheduled due to inclement weather last month. The deadline to submit an absentee ballot has been extended to this Monday, March 1st until 5PM. The next and last chance you will have to cast your vote will be the night of the Annual Meeting. The Annual Meeting is set for Thursday, March 4th. You can cast your in person ballot at the HOA starting at 6:30 PM. Final voting will conclude after candidate speeches have ended and the Board President determines voting has closed. The election results will be announced at the end of the Annual Meeting.



The Annual Meeting starts promptly at 7PM - The meeting will be held online via Zoom video conference. Here are a few agenda items you don't want to miss:

- Hear from board candidates seeking election.
- Receive the latest news regarding the Shady Hollow MUD District reinstatement from MUD President, Dr. Ron Stried
- Listen to information provided by Chief Chris Barron regarding Emergency Services District #5 and the Shady Hollow neighborhood.

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### ANNUAL MEETING

Thursday, March 4 @ 7PM

### NEXT REGULARLY SCHEDULED BOARD MEETING:

Thursday, March 25 @ 7PM

### Happy St. Patrick's Day

Wednesday, March 17th



*May your troubles be less, your blessings be more, and nothing but happiness come through your door! ~ Irish Blessing*

# The President's Corner

By Board President, Joan Allen



Who would have guessed that we would have been buried in snow, without power or water? The snowpocalypse surprised and challenged us all, both individually and as a community. Our Association Manager, Amy Loughrey, Shady Hollow Municipal Utility District board president Dr. Ron Stried and I passed on all of the information we could

through our websites and social media, especially regarding the water outage. As soon as the Community Center had water, which was early on in the outage, we offered it to our neighbors for filling toilets for flushing. Based upon the recommendations from the MUD and pool contractor, we could not offer pool water because it was the only community water source in the area for our 1400 residences in the event of a fire and the volume needed to be maintained so as not to damage the system.

The Annual Meeting had to be postponed due to the forecasted weather. It has been rescheduled to Thursday, March 4 at 7:00 p.m. via Zoom. Log-in information is available on our resident portal at <http://www.shadyhollow.org>. We will elect board directors and have important presentations from Dr. Ron Stried, SHMUD president and Captain Chris Barron of Emergency Services District No. 5. If you are wondering about the transfer of water services from the City of Austin to the Shady Hollow MUD on March 26, please join us. You can also refer to the letter sent by Austin Water that arrived last week for more detail or to the MUD's new website at <http://www.SHMUD.org>

Providing your email to the HOA ensures that you receive timely information about community activities and topics of interest. If you didn't get emails from the HOA during the weather crisis, please contact the HOA office at [shadyhollow@shadyhollow.org](mailto:shadyhollow@shadyhollow.org) to provide your email. Amy and Karla Caddell, our office manager, strive to alert residents of matters of importance to the neighborhood as well as providing the newsletter in electronic form.

A big thanks goes out to Representative Vikki Goodwin and her husband Bob, who obtained canned water from Constable Stacy Suits for us when the streets cleared. And last, gratitude to our neighbors, many of whom reached out to share what they had and to help neighbors in need during this challenging time. Your kindness and caring has not gone unnoticed.

"See" you at the annual meeting!



## Current Board Members

### PRESIDENT

Joan Allen

### VICE PRESIDENT

Russell Downey

### TREASURER

Geoff Lawson

### SECRETARY

Gregg Sales

Dave Anderson

Jim Bateman

Jim Downing

Laura Kennedy

Jamie Rygg

Clay Zelisko

Jason Zirkle

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## Shady Hollow Highlights

### EDITOR

Amy Loughrey

### LAYOUT

Shady Hollow HOA

### PRODUCTION

[www.PrintShoppe.net](http://www.PrintShoppe.net)

### ARTICLE & AD DEADLINE

Last day of the month

### SHADY HOLLOW HOA

3303 Doe Run

Shady Hollow, TX 78748

O: (512) 280-6623

E: [shadyhollow@shadyhollow.org](mailto:shadyhollow@shadyhollow.org)

W: [www.shadyhollow.org](http://www.shadyhollow.org)





SHADY HOLLOW HOA PRESENTS

# EASTER EGGSTRAVAGANZA



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**Saturday, April 3rd • 11AM-2PM**

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## DRIVE THRU EVENT

Get your picture taken with the Easter Bunny and receive a basket of goodies!

Please register at:

<https://www.eventbrite.com/e/shady-hollow-hoa-easter-eggstravaganza-tickets-143592937341>

## SHADY HOLLOW COMMUNITY CENTER



3303 Doe Run



SHADY HOLLOW  
HOMEOWNERS ASSOCIATION



# Shady Hollow MUD Meeting Minutes

By Shady Hollow MUD Board Secretary Cindy Nettles

The MUD Board held its regular monthly meeting on February 2, 2021 by tele/video conference in compliance with an advisory issued by the Governor's Office. All directors were present.

Deputy Rush presented the Constable's report, and reported that there had been little to no illegal activity to report.

The Board reviewed the proposed Contract for Wholesale Water and Wastewater between the city the MUD. Mr. Evans detailed provisions included within the Contract and responded to various questions from the Board. After discussion, all directors, with the exception of Director Tomme, voted to approve the contract. Mr. Evans next summarized the provisions included in the Interlocal Agreement Between Shady Hollow Municipal Utility District and Travis County Emergency Services District No. 5. He stated that the agreement provides that ESD No. 5 will fund fire services fees that residents would otherwise pay to the City. He explained that the board of directors of ESD No. 5 planned to meet to approve the agreement on February 4, 2021. After consideration, the Board voted to approve the Interlocal Agreement.

The Board then discussed proposed water and wastewater rates. Mr. Swanks stated that he was working with Mr. Garrett (the District's rate consultant) to provide him the documents and information necessary to determine the best rates for the District going forward. Mr. Garret suggested that a committee be formed to discuss the additional information needed as well as to review various proposed rate scenarios. The Board agreed to create a committee consisting of Directors Stried and Tomme, Mr. Garrett, and Mr. Swanks.

Mr. Evans then reminded the Board of the deadlines and requirements of America's Water Infrastructure Act. He presented a memorandum detailing the deadlines and information needed to prepare the risk and resilience assessment and emergency response plan.

The next item before the Board was the redemption and/or defeasance of the District's Series 2011, \$3,500,000 Unlimited Tax Bonds. Mr. Evans explained that the closing on the sale on the Fire Station to the City as well as the redemption of the Bonds was scheduled for March 26, 2021, which date would also be the official date of the transfer of water and wastewater services from the City to the District. Mr. Evans reported the District's Rate Order was still a work in progress and the final Rate Order would be presented for approval at the District's March meeting.



The Board then approved a number of housekeeping matters related to the transfer of the water & wastewater services from the city to the MUD, including an identity theft protection program, notification to the TCEQ of the re-activation of the Shady Hollow MUD's public water system identification number effective March 26, 2021, and updates to the Agreement for Services with Schroeder Engineering Company and the Agreement for Management Services with Tumco Consultants.

The Board then discussed the election scheduled for May 1, 2021. Mr. Evans stated that the decision before the Board at this time was to determine if an operations and maintenance tax election should be called to authorize an increase in the amount of operations and maintenance tax allowed to be levied by the District. (The current maximum rate is \$0.05/\$100.) After discussion, the Board agreed that a \$0.1100 per \$100 of property valuation maximum operations and maintenance tax should be presented to the voters of the District. Mr. Evans emphasized

## SHADY HOLLOW CLUBS

### Camp Gladiator

Join this fun group for an outdoor workout class at the Community Center. Classes are held;

M, W, F at 8:15 a.m.

Tuesday at 4:15 p.m.

Thursday at 4:15 p.m.

For more information, please contact Brooke:

brookeherr@campgladiator.com

### Dance

Join this fun group for an outdoor dance class at the Community Center. Dance classes are:

Tuesday at 7PM

Wednesday at 7PM

Saturday Cardio at 10AM

Saturday Dance class at 11AM

For more information, please contact Monica at:

dancewithmonicaatxinfo@gmail.com

### Genealogy Club

The Shady Hollow Genealogy Club usually meets at 7:00 p.m. on the 3rd Tuesday of odd-numbered months (January, March, May, July, etc.). For more info about a possible March ZOOM meeting, contact Jim: jim@jadowning.com

### Yoga

Classes of focused stretches that help you find your inner peace. Adults classes meet in the Community Center. :

Tuesday at 9 a.m.

Thursday at 7:30 a.m.

Thursday at 7 p.m.

For more information, please contact Pam: asana2om@gmail.com

**Tai Chi classes have not resumed at this time**

## Constable's report for February:

- Traffic stops (various locations); assist citizens with stray dog in roadway (Brodie/Accomac); red tagged abandoned vehicle (Lost Oasis); checked on female napping in car (Reynosa); check on missing signage for "no thru trucks" on Brodie (Brodie/Slaughter);
- Assist TCSO: several welfare checks (various locations).



## Cold Weather Tips: (some things are worth repeating)

- Winterize outdoor faucets when temperatures are expected to dip below freezing to prevent broken pipes. Make sure you know where your master water shut-off valve is located. This could save water and prevent damage to your home if a pipe were to break.

### The New Shady Hollow MUD Website is Live [www.shmud.org](http://www.shmud.org)

The Board of Directors of the SH Municipal Utility District are thrilled to announce the District has launched a new website. The site is designed to keep customers updated as to what is happening with SHMUD.

Visit [www.shmud.org](http://www.shmud.org) to stay updated as to what is happening with the Shady Hollow MUD:

- District Information
- Meeting Information, including date/time/location of meetings
- District Documents
- Budget, Financial & Tax Information
- Be sure to sign up for email or text alerts to receive important new and emergency notifications

Best of all, it is simple to navigate.

Shady Hollow MUD continues to serve the Shady Hollow community by providing clean water and wastewater services.

Dr. Ron Stried  
President, SHMUD  
rstried@shmud.org

# Message from ESD #5



## **Emergency Services District #5** **Manchaca Fire/Rescue**



P.O. Box 1239 - Manchaca, Texas 78652  
Administration: (512) 282 – 7057

### EMS First Responses in Shady Hollow Area from Manchaca Fire/Rescue

Manchaca Fire/Rescue has recently made some enhancements to our medical response delivery model that will provide extra resources to the residents of Shady Hollow and surrounding neighborhoods that are in the Manchaca Fire/Rescue-ESD5 response area.

For high priority medical calls, residents will continue to receive a response from the closest fire unit, regardless of the jurisdiction. This is in accordance with the automatic aid contract of which Manchaca Fire/Rescue and AFD are participants.

However, for lower priority calls (calls that usually do not involve the use of lights and sirens), AFD does not send a medical first response. Manchaca Fire/Rescue has always provided a medical first response to all medical calls in our district, regardless of the priority of the call. Last year, we worked with our dispatch center to make sure that the protocols used in Shady Hollow matched MFR's priorities and not the AFD response plan.

So now, when the dispatch center determines that a call is a high-priority incident, you will receive a response from the closest fire unit as before. For lower priority calls, MFR will send a unit from our department to augment what had before been an ambulance only response. Because of the nature of lower-priority calls, response times are typically longer than high-priority calls. If you have any concerns regarding a response, please contact us through our web site, [www.tcesd5.org](http://www.tcesd5.org).

## **MUD News**

continued from page 4

that the \$0.1100 was the maximum that could be levied if the proposition passed, but was not necessarily the tax rate the District would levy during any given tax year. The Board voted unanimously to approve the Election Order with a maximum operations and maintenance tax rate

of \$0.1100 per \$100 of property valuation.

Mr. Swanks reported the District's facilities were operating as expected. He stated that the storm drainage caps in the District's drainage ponds were repaired. Mr. Swanks added that parts were ordered for the District's speed sign, and that the speed sign should be repaired and back in place within two weeks.

**Effective  
April 1st**

**Adult Swim  
5 a.m.  
to  
11 p.m.**

LIFEGUARDS



**WE ARE HIRING!**

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**SHADY HOLLOW  
LIFEGUARDS**

APPLY AT:  
[shadyhollow.org/lifeguard-app](http://shadyhollow.org/lifeguard-app)

# Shady Hollow 2021 Board Election

The 2021 Annual Meeting for the Shady Hollow Homeowners Association has been rescheduled for Thursday, March 4, 2021 at 7 p.m. Please note this year's Annual Meeting will be held online via Zoom video conference. The login information is available for members on the Agenda. We will be welcoming guest speakers, Shady Hollow Municipal Utility District Board President, Dr. Ron Stried and ESD#5, Fire Chief, Chris Barron. The election of members to the Shady Hollow Board will be held and results of the election will be announced at the meeting. A state of the union address from our current Board President and Treasurer will also be provided. The annual meeting notice and election materials have been mailed out to each member. Please contact the HOA office at 512-280-6623 or via email at [shadyhollow@shadyhollow.org](mailto:shadyhollow@shadyhollow.org) if you need a ballot or Zoom meeting login information. We ask for your participation by casting your vote for this important annual event. We look forward to seeing you online at the annual meeting!

## 2021 Shady Hollow Board of Directors Candidates



### Sunil Shenoy -

Sunil Shenoy, more formally known as Brenda's husband or Tara's dad, has enjoyed living in Shady Hollow since 2010. An Austinite since 1994, I am an Engineer & UT McCombs MBA who works on creating new Medical Devices. If you have seen the TV ads for the Libre Blood Glucose sensor from Abbott Labs, I led the delivery of all related software into 40+ countries to help with global diabetes care. Closer to home, I delivered the system that collects all meter data for Austin Energy to help Austin use energy in a smarter way. Like Mr. Wolf in Pulp Fiction, I specialize in delivering troubled projects with minimal melodrama.

In my spare time, I love to cook, travel, write, fix broken things and study science & history. In 2021, I want to serve our community more actively so we can enhance the wonderful amenities and friendly culture that make Shady Hollow such a great place to raise our kids. If you give me a chance to serve, I promise to work hard, listen to our community and team up with you to deliver solid results. As this will be my first time on a board, I can also bring a fresh perspective and some serious cross-functional project delivery skills to our group.



### Geoff Lawson -

My family has been privileged to be residents of Shady Hollow since 1995. Prior to coming to Shady Hollow, I earned my undergraduate degree in computer science and my master's degree in finance from Texas A&M University. Professionally, I started my career in banking and have since owned and managed various companies including; a finance company, a courier company, as well as a concrete coatings firm. Currently my focus is in real estate investments.

During the last 6 years on the Shady Hollow Board of Directors I have chaired the finance committee and during 2016 I served as the lead volunteer overseeing the 4th of July festivities. Prior to my service on the Shady Hollow Board of Directors, it has been my honor to act as the President of the Board of The Shady Hollow Stingrays. I have been married to my wonderful wife Janet for 28 years and I have two wonderful daughters. I look forward to the opportunity to serve this community.



# Shady Hollow 2021 Board Election

Continued



## Clay Zelisko -

I am 46 years old. Father of 3 daughters 11, 9, and 6. Married to Ashley Fredo. We have lived in Shady Hollow for 10 years. Native Texan, born in Temple and raised in a small town called Buckholts. Graduated from Southwestern University in 1998 with a BA in Kinesiology/Spanish Minor. Have worked as a Teacher, Coach, and Child Care provider. Am currently a Massage Therapist and part time stay at home dad.



## Jason Zirkle -

I grew up in Shady Hollow, and my family has lived here since 1986. I graduated from Bowie High School and went to Texas State University. In 2016, I moved back to the neighborhood with my own family, after my wife and I decided it was a great place to raise our two girls.

I've spent almost twenty years in public service, first in the U.S. Army, then as a fraud and money-laundering expert with the Texas Rangers (not the baseball team). I currently serve as the Training Director for the Association of Certified Fraud Examiners (ACFE). I'm passionate about empowering people to protect themselves from crime, and I regularly speak on the topics of fraud and financial crime around the country.

I've also served on the Shady Hollow Board of Directors for the past two years, with a focus on annexation, architectural control committees, crime & safety, and financial issues. I will always strive to be a voice of reason and fiscal responsibility in my approach to neighborhood issues.



## Joan Allen -

As a current board member and president of the board since 2018, I have seen firsthand how the board looks out for the interests of all of the community members. There is still much work to be done and I would like to see it concluded successfully. I'm asking to be re-elected to the board for a second term.

I have gained significant experience and knowledge about the issues facing the association and the neighborhood. We have an excellent team made up board members, our staff, and terrific volunteers. All are dedicated to making Shady Hollow the best neighborhood it can be.

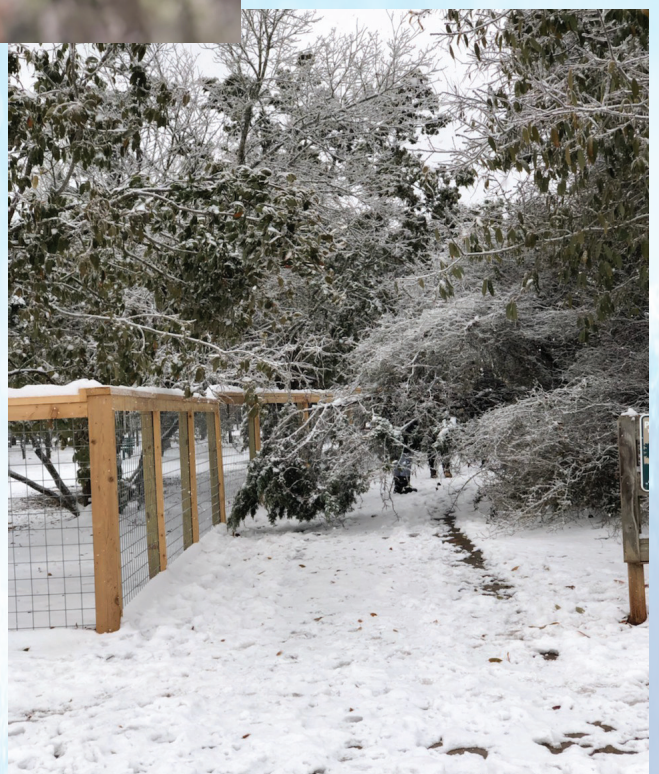
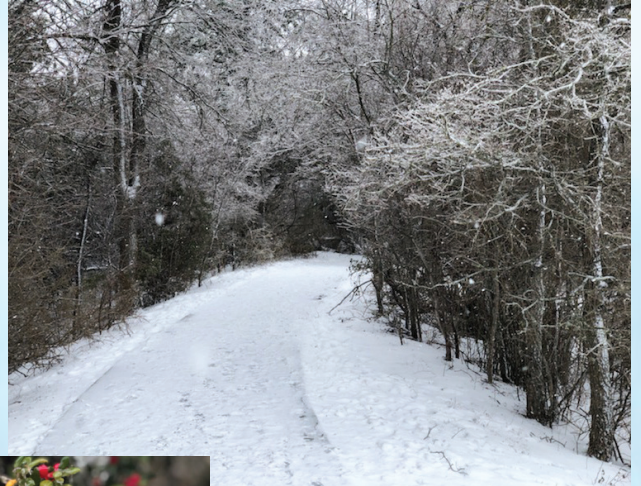
We have faced a number of challenges in the past two years during my board service. Some challenges have been met with stunning success, such as fending off the City of Austin's strong-armed tactics to annex the Shady Hollow MUD territory. We've had other challenges that we never imagined, such as responding to a pandemic by keeping our residents' health safe. Through it all, the board and I acted in the best interests of the association as a whole.

As a long-time attorney for two state agencies, I supervised staff and practiced employment law. I also advised state boards on the conduct of their public meetings. All of this experience has come into play as a board member.

My husband Doug and I have lived in Shady Hollow since December of 1985. We raised our daughter here. Now that we are both retired, we wanted to use our time to volunteer. I started by joining the General Manager Hiring Committee. I was asked to run for the board, and was subsequently elected president.

Being a member of the Shady Hollow board has been a fulfilling and enjoyable experience, and I hope to continue on to a second term.

*Snow Apocalypse ~ Artic Freeze 2021*





February 12, 2021

## Dear Austin Water customer,

This letter is to provide notice and information regarding the planned transfer of water and wastewater utility services in the Shady Hollow area. Effective March 26, 2021, the City of Austin ("City") has agreed to convey and return the ownership, operation, maintenance and customer billing to Shady Hollow Municipal Utility District ("MUD"). As we move forward in this transition, please know the City is committed to providing a smooth conversion to the MUD. As such, Austin Water would like to thank you for allowing us to manage your water and/or wastewater services over the past two years.

Until the effective date of March 26, 2021, you will continue to receive a utility bill from the City Utilities for your applicable water and wastewater services through the final water meter read on March 25, 2021. **All other City services currently being billed will not be affected during this transition.**

On or about, May 4, 2021 the MUD will read the meters, and customers should receive their first MUD water and/or wastewater bills following that date. Payments to the MUD for your future water and wastewater bills can be remitted online or in the mail as provided below; however, no payments will be accepted in-person or via the HOA drop box. For additional questions about your MUD account, you can contact their office by calling 512-280-6622.

Shady Hollow MUD  
P.O. Box 1220  
Dripping Springs, TX 78620

Again, we want to thank you for being a valued utility customer and allowing Austin Water to serve your water and wastewater needs. To provide additional details we have also prepared and enclosed Frequently Asked Questions pertaining to this transition. **Should you have further questions about your final water and/or wastewater bill and any balances due on your City Utilities account, please contact the Utility Contact Center at (512) 494-9400.**

Sincerely,

A handwritten signature in black ink, appearing to read "Randi Jenkins".

**Randi Jenkins**  
Customer Experience, Assistant Director,  
Austin Water

**Enclosure:**

Frequently Asked Questions about the Transfer of Water and Wastewater Services



Shady Hollow Homeowners Association  
 3303 Doe Run  
 Austin, TX 78748

MARCH 2021

SU	MO	TU	WE	TH	FR	SA
	1 absentee ballots due by 5 p	2 yoga 9a	3	4 annual meeting 7p	5	6
7	8	9 yoga 9a	10	11 yoga 7:30a 7p	12	13
14	15	16 yoga 9a	17	18 yoga 7:30a 7p	19	20
21	22	23 yoga 9a	24	25 yoga 7:30a 7p hoa board meeting 7p	26	27
28	29	30 yoga 9a	31			

APRIL 2021

SU	MO	TU	WE	TH	FR	SA
				1 adult swim opens yoga 7:30a/7p	2	3 easter eggs-ravaganza drive thru event 11a-2p
4	5	6 yoga 9a	7	8 yoga 7:30a 7p	9	10
11	12	13 yoga 9a	14	15 yoga 7:30a 7p hoa board meeting 7p	16	17
18	19	20 yoga 9a	21	22 yoga 7:30a 7p	23	24
25	26	27 yoga 9a	28	29 yoga 7:30a 7p	30	

all events are held at the community center unless otherwise noted