

# Shady Hollow Highlights

The Official Publication of the Shady Hollow Homeowners Association

#### Easter Eggstravaganza

The annual Easter Eggstravaganza was exactly that...wow! What a beautiful day, the Easter Bunny had over 300 helpers to help him gather up all his eggs. Once all of the hard work of egg hunting was complete, the helpers and their families were treated to train rides, face painting, pictures with the Easter Bunny, egg races, an egg toss, bubbles and as always; a dance party. This time it was an Easter Bunny hop dance party. Thanks to our Nabr, Rene Gonzalez with Juana Taco, who brought out his food truck to feed those that worked up an appetite.

Thanks to the HOA and to everyone who came out. We look forward to seeing you at the Shady Hollow 40th Birthday Bash and BBQ Cook-Off on May 12th.

In the meantime, just remember to....

Do Good. Be Happy. And say Hello to your Nabr.

#### **Next Board Meeting**

April 19, 2018 - 7 pm Community Center

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#### Earth Day - April 22



#### Meet Board Member - Jamie Rygg

Board Member Bio's



My husband, Robert, and I moved to this neighborhood in 2011. We had one 18 month old son, and one son born the very next day after we moved in. We were drawn to the area for many of the same reasons most others have been – nice houses, tree lined streets, the parks and pool, low crime, and great schools. We've had two more kids while living here, bringing the total to four, and have enjoyed all the community events through the years.

I grew up in the South Austin/Buda area and attended Jack C Hays High School. I have two degrees, an Associates and a Bachelors in Science. My Bachelors degree was attained

as active as I can volunteering at our wonderful school. I want to be a voice for other residents and pledge to work with the Board to keep

I look forward to the opportunity to serve the residents of this

the neighborhood a great place to live and raise families.

at the beloved University of Texas at Austin in Youth and Community Studies/ Applied Learning and Development with a minor in Sociology. I am pursuing a degree in medicine, but for the time being my focus is on my family and being a proud stay at home mom. My husband, Robert is a Captain with the Lake Travis Fire Department, and has devoted his time to saving and helping others.

Shady Hollow has captured our hearts, and we are here for the long haul. We recently moved to a larger house in Shady Hollow so that we could still enjoy everything this amazing neighborhood has to offer, including the schools. With two of our children at Baranoff and the other two not far behind, I try to stay

wonderful community!

### Current Board Members

PRESIDENT Russell Downey

Laura Kennedy

VICE PRESIDENT Jim Bateman

Mary Ellen Mathis

TREASURER Geoff Lawson

Mike Cain

Susan Morey

SECRETARY

Jamie Rygg

Gregg Sales

Mike Wilson

Ann Weitzman



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#### **Pool News**

A message from the Pool Manager

A message from the Pool Manager: Hello, once again

Summer is on its way! It's going to be another great pool season. Here is some information to answer some of the common pool/lifeguarding questions.

Applications are available at the SHHOA office in the Community Center on Doe Run. Applicants need to be at least 16 years old to lifeguard for Shady Hollow. It's not uncommon for a 15 year old with a spring and summer birthday to go ahead and apply. If they are hired, they may begin working as soon as they turn 16. Most lifeguard certifying agencies will train individuals 15 years old, occasionally even 14. Some pools in the area might employ and schedule guards who are 15; you know, for those who just can't wait to get started. However, at Shady Hollow, they must be 16 to guard. The pool calendar should very closely resemble last year's: Open Memorial Day weekend, and then open through the week once school lets out for the summer; when school starts back in the fall, including Labor Day, we will go back to weekends only through September. Adult Only swim has begun and will continue through the end of October. For individuals needing Lifeguard certification: there is a function on the Red Cross website to search date and location of upcoming Lifeguard, CPR, and First Aid classes. From the Red Cross homepage, click on the "Training & Certification" tab on the top banner. Then select the "Find Classes" option. On class type select "Aquatics" and enter your zip code. This should give a list of upcoming

#### **New Austin Water Customers**

Attention Shady Hollow - If you have not already contacted the City of Austin and established your City billing account by providing your Personal Identifiable Information (PII)\* then please see list below on how to transfer water/wastewater service. Please provide this information as soon as possible in order to avoid interruption of water and/or wastewater service. You must provide this information even if you are a wastewater only customer.

You can choose one of the three ways noted below to set up your utility account.

- 1. Visit the HOA office at 3303 Doe Run on Saturday, April 7th and April 14th from 9 a.m. to 1 p.m. City staff will be on site to complete the setup of your account.
  - 2. Via Phone City of Austin Customer Care office at 512-494-9400
  - 3. In person at one of our two Utility Service Centers:

EAST Branch (Rosewood Zaragosa) 2800 Webberville Road Suite 110 Austin, TX 78702 (Mon-Friday: 7:45 am – 5:00 pm) NORTH Branch 8716 Research Blvd #115 Austin, TX 78758 (Mon-Friday: 7:45 am -5:00 pm)

Please provide the information needed to complete your account set up as soon as possible.

#### Capistrano Pool



We are putting the final touches on the pool. Its going to be a great year of fun in our remodeled jewel. We are scheduled to open on Memorial Day Weekend. Adult swim keys are available, M-F at the HOA office, 9-5 pm.



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#### Shady Hollow Clubs

#### **Shady Hollow MUD**

April Meeting

#### **Genealogy Club**

For more info, contact Jim <u>jim@jadowning.com</u> or Cindy <u>dragonfire@austin.rr.com.</u>

#### Garden Club

Join this fun group for interesting programs, garden tours, nursery visits, plant exchanges and more. Meetings are in the mornings the second Wednesday of each month. The time varies with activities. Contact Anne Linville, 512-280-6404, or alinvil@gmail.com

#### Tai Chi

This group meets every Monday at 9:30 am and Thursday at 10:30 am at the Community Center. Come and enjoy some "moving meditation" that involves strengthening the core and enhancing your balance. Contact Peggy Rudd, 512-925-7697, or peggy.rudd@gmail.com

#### Yoga

A tranquil class of focused stretches that help you to unwind, destress and find your inner peace. This group is for adults and meets Tuesday evenings at 7pm in the Community Center. Contact Mona Slack with any questions at 512-280-2396 The MUD Board held its regular monthly meeting on March 6, 2017 at the MUD Office Building, 3910 Capistrano Trail. All directors were present.

Deputy Soto reported that the sheriff was investigating a car theft in the area, but said things were mostly quiet. He said patrols would be especially vigilant during spring break.

Because only two persons had filed to be listed on the ballot as candidates for Director, Ms. McCalla informed the Board it could now declare the unopposed candidates elected to office and avoid further costs associated with the holding of an election. The Board voted to do so. Ms. McCalla explained that the new terms of office of Directors Nettles and Harper would commence at the first meeting after the election date, at which time they would be required to take the oath of office.

Ms. Wheeler discussed the renewal of the District's insurance coverage and noted the proposed coverage included the District's lift stations, which would be taken over by the city prior to the expiration of the current policy. The Board requested that an updated proposal removing coverage of the lift stations be presented at the April meeting.

The Board reviewed a letter from the city to District customers providing billing information for residents as new city customers. Ms. McCalla stated that she had contacted the city regarding whether residents would be charged an "initiation fee" of \$20, and was told the city would not charge District residents the fee.

MUD - Continued on Page 7

#### Welcome New Residents

Victoria & Taylor Williams 3500 Apache Forest Drive

Cassidy & Michael Donnnelly 4005 Reynnosa Drive

Polly & Richard Hosannna 11301 Poppywood Cove



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#### **Shady Hollow Board Meeting**

January Meeting - Draft Minutes

#### **Board Members Present**

Jim Bateman, Mike Cain, Russ Downey, Geoff Lawson, Laura Kennedy, Mary Ellen Mathis, Susan Morey, Jamie Rygg, Gregg Sales & Mike Wilson

#### Staff in Attendance

None

#### **Board Members Absent**

Ann Weitzman

#### Others in Attendance

Bruce Kennedy, Pat DeArza, Regis DeArza, George Armstrong, Doug Allen, Jan Skapple, Jason Zirkle, Allen Barr, Jon Robertson, Matthew Dane, Scott Kauffman, Ken Jackson, Clay Zelisko, Sherry Cardwell, Danny McIntyre and Aaron Vollmer

#### Legend

CC - Community Center, ACC - Architectural Control Committee, GM - General Manager

#### **Meeting start**

7:00 pm

#### Current Agenda

- MOTION to approve the current agenda by Susan Morey seconded by Mary Ellen Mathis. Approval unanimous.

#### **Previous Minutes**

- MOTION to approve the February minutes by Susan Morey seconded by Laura Kennedy. Approval unanimous.

#### **Citizen Communication**

- Bruce Kennedy Charter representative for Pack 82 and Crew 82. Available for Boy Scout related questions.
- Pat DeArza Noted covenants in violation. Q: Who maintains landscaping. A: Merit has the current contract to take care of landscaping
- Regis DeArza Proposal for a new policy.

Residential Street Parking Policy It is the policy of Shady Hollow that vehicles of any description will not be parked legally or illegally on any residential street within Shady Hollow for more than four consecutive hours in any twenty-four hour period. An exception to this policy is when a resident of Shady Hollow parks their vehicle directly in front and on the same side of the street as their residence or allows their guest to do the same.

- George Armstrong He is secretary of the Austin Kennel Club and would like board approval to use the small conference room for monthly meetings to use the facilities. The Board asked that a summary be prepared of all people and organizations who regularly use the facilities to better inform any future decision.
- Jan Skapple Lives next to the basketball court. Would like to repair the fence between her home and the court. She is seeking financial help.
- Jason Zirkle Wanted to contribute his professional perspective into the ongoing investigation.

Jason is a Shady Hollow resident and works with the DPS/Texas Rangers specializing in financial crimes. While he is not directly involved in the investigation his background allows him to advise the HOA and inform the community about the process. From his experience he can say that the timeline for any similar investigation is as follows. The first month or more involves the initial investigation. The following month subpoenas are prepared and sent to the necessary companies. Responses from these companies can take several months. At this point the actual analysis is perform to understand the full scope. Complete information may not be forthcoming until the civil and criminal investigation is complete.

• Sherry Cardwell - Q: Did we have

- insurance A: Yes a claim has been filed
- Danny McIntyre Q: What is happening with the auditor? A: We are waiting for our lawyers to let us know if we have cause.

#### **Interim General Managers Report** - Russell Downey

- Fielded a lot of questions about water and waste water
- The new directory has been created and will be distributed
- The newsletter went out
- Amy Loughrey has been working over and above our expectations to help during this transition
- Covenant violations: In January there were 27 complaints, 16 were resolved, 9 letters were sent. In February 95 letters were sent out with 75% being resolved.
- The pool manager has prepared applications for lifeguards. The pool will be open on Memorial weekend and then from the end of school as lifeguards are

Minutes - Continued on Page 9



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#### **Landscape News**

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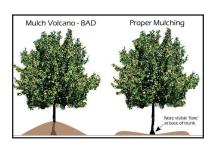


#### Is this a good time to mulch my plants and trees?

Any time is a good time, if you have a specific reason for mulching. Some folks mulch in the winter to protect cut back plants or insulate roots through the rough winters. Others like to mulch in the spring/summer to assist with retaining water, prohibit weeds and root protection against our harsh summers. This time of year a lot of folks do it for aesthetics. There's no wrong reason, just wrong mulching practices.

Always make sure that when you mulch that you don't pile the mulch up around the base of the

plant or tree. Keep it consistent and a level of about 2". There are many types of mulches to use but avoid wood chips or painted mulches as they offer no benefit to the soils. Also, are you aware that trees really don't need mulch after the first year? That's true. After the first year of growth a trees roots have extended way beyond the tree well and mulch has no benefit and is more aesthetic. The above tree wells have no mulch and look great as long as they are maintained.



#### **Landscaping Tips for April**

There are some great things to do in our landscapes in the month of March. Here's just a few of those tips:

- As Bluebonnets go to seed, leave them be so that they can produce more plants by self spreading of their seeds. Do not cut them for another month or two.
- If you have not done an initial irrigation audit and inspection, do it now.
- Aerate your turf and top dress with compost.
- Seed Bermuda seed into bare turf spots after April 15th.
- Set out spring annuals in 4" pots or even 10" baskets for quick color.
- You can plant Caladium tubers late in the month after the soil is completely warm.

#### April showers bring May flowers

No one wanted to see a dry month because between April and May, depending on where you lived, is when everything would "wake up" and begin blossoming. But what about too much rain? I guess no one thought of that. But back to April Fool's day, why is it that we feel the need to prank folks? Origins date back to Chaucer in his mentioning of the 32nd day of March in one of his writings, while others say it may even date back to Noah in the floods in the book of Genesis





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Director Stried reviewed with the Board a comparison of water & sewer rates between the city and the MUD; he also provided a copy of the comparison of rates to SHHOA.

At Ms. Wheeler's suggestion, the Board voted to increase the credit amount on customer bills for the District's final two billing cycles in order to ensure all of the settlement funds were disbursed to customers.

#### The Constable's report for March included the following

- worst speeders: Green Emerald (51/30, 45/30)
- usual patrols of common areas, community contacts
- removed vehicles parked in fire lanes & crosswalks on multiple days (Baranoff, Bailey)
- suspicious vehicles: checked ok (Onion Hollow Run, Green Emerald)
- assist TCSO: disturbance (Knipp Cv); missing adult (found at fire station); suspicious vehicle escorted female subject to residence (Brodie)



#### **COA Address Check**

On April 2, the City of Austin issued bills for newly established water services in an effort to confirm the account name, utility address, and mailing address for your new City services.

Please review and contact the Utility Service Contact Center at 512-494-9400 if the billing information is NOT correct.

Do not pay this bill. Shady Hollow customers will be billed for City water utility services on April 30th, and the \$20 initiation fee will be credited on the account.



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#### Minutes - Continued from Page 5

available through the end of September.

- We have a new part time employee who is working the parks.
- We have asked for bids to repair irrigation systems.
- We have a number of service contracts that need to be re-bid.
- Community center is well booked. We have cleaned up and changed our cleaning service schedule for the facility.
- Happy hour on March 1st was well attended.
- Easter event is scheduled for March 31st.

#### **Treasurers Report - Geoff Lawson**

- The HOA has sent out reminder letter to overdue assessment payments.
- We are spending less money in many of the regular budgeted areas since the replacement of staff.
- Insurance increased marginally this year, by about \$300.
- We will continue to make our \$7,833 monthly payment into our MRI account. If we are able to collect from our insurance company we expect the money to go into our MRI account.
- As of the end of February the operating account has \$164,000 and our reserve accounts have approximately \$72,000
- We will need to come up with a revised 2018 budget in the next few months.

#### **Committee Report**

## Highlights

www.shadyhollow.org

EDITOR Mike Cain

PRODUCTION Gregg Sales

ARTICLE & AD DEADLINE Last working day of the month

- 1. Executive, Mike Cain No meeting
- 2. Finance, Geoff Lawson No meeting
- 3. Recreation, Laura Kennedy No meeting
- 4. Community Center, Gregg Sales No meeting
- 5. Welcome, Mary Ellen Mathis No meeting. Made six visits.
- 6. Annexation, Jim Bateman No meeting. Still hoping to meet with city staff.

#### **New Business**

- Review PEC street lights The city will take over control of existing poles after the annexation. Mike Cain wants to investigate the HOA taking over the \$144/month until annexation. It was noted that this might open up the door to future lights being installed.
- Review Auditor bids and take necessary action - The HOA has received several bids to perform the 2017 audit.
- MOTION to hire Steve Tilson CPA to perform the 2017 audit and prepare the IRS tax return by Mary Ellen Mathis, seconded by Mike Wilson. Approval unanimous.
- Approve timeline for General Manager search and hiring We would like to get feedback from the community about what the responsibilities of the General Manager need to be. We should sent the survey out in the next 8 days. What is the job description.
- MOTION to form a committee to create a survey to gain feedback from the community, create a job description and with board review post said position and determine the remaining steps to find a new General Manger by Susan Morey, seconded by Geoff Lawson. Approval unanimous.
- Authorize task force to research financial policies - The board should create policies that speak to how the general manager handles finances.
- MOTION to form a committee to review the financial policies specifically those in Chapter 4 and to make further recommendations on procedures, employee handbook and guide-

- lines by Jim Bateman, seconded by Susan Morey. Approval unanimous.
- Authorize task force to prepare updated HOA Policies
- MOTION to form a committee to review, document and update all past but unfiled policies and then to file with the county by Jim, seconded by Susan. Approval unanimous.
- Consider repealing policy adopted 01/18/2018 and consider issuing a resolution RE: Sponsoring Boy Scouts -
- MOTION to remove the police adopted in the January 2018 meeting that pertained to sponsoring Boy Scouts recognizing the boards continuing authority to sponsor a Cub Scout Pack and Venture Crew that have been in place for a number of years by Jim Bateman, second Geoff Lawson. Approval unanimous.
- ACC violations: SHHOA Policy, Procedures and Problems input from ACC member Allan Barr - Understanding our legal rights. The HOA should review our enforcement tools with our lawyer.

#### **Old Business**

• Leaks were found in the pool and have been repaired. The general renovations have been completed.

#### **Meeting Adjournment**

- MOTION to adjourn by Jamie Rygg, seconded by Mike Wilson. Approval unanimous.

Meeting ended 9:18 p.m.



#### Family Event & Summer Camp Sign-Up

The Franklin Music Academy is providing musical entertainment to the public from students of all ages. Music will display sounds ranging from classical guitar, pop, to classic rock. Food trucks & vendors will be participating.





Pool - Continued from Page 3

classes, along with their location, dates, and price. Sorry for any inconvenience, but I will not be holding a new guard class this year due to prior commitments and time constraints. I will try to conduct a Recert class this year depending on the number of individuals needing recertification.

NOTE: Attendance and completion of these classes will not guarantee employment with SHHOA pool but having a current and valid Lifeguard certification is required. Current certification is not necessary to apply, but applicants will need to have completed and passed LG training with current proof of certification before they begin working. When applying for employment at the SHHOA pool, please be specific with as much information as possible regarding starting and ending dates, as well as dates during the year that you will not be able to work. Let me know if the applicant is turning 16 during the pool season or if enrolled/ currently taking a LG course.



Feel free to contact me if you need any advice, guidance, or help in the LG certification or SH application process. Good luck, best wishes, and I'll see y'all soon.

BTW: Remember that no glass is ever allowed in the pool area!!!!!

-Wade Duncan, Shady Hollow Pool Manager (pool@shadyhollow.org)



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#### **Upcoming Free Events!**

April 21 - Grand Re-Opening Celebrating first full year in operation! Open House, Food & Beverage provided! Come check us out and see what we have to offer! 10am - 1pm

> April 28 - Self Defense Level 1 Workshop, 13+ yrs old Free! 10am - 1pm Please RSVP on our website

> May 5 - Self Defense Level 2 Workshop, 13+ yrs old Free! 10am - 1pm Please RSVP on our website

First week always Free for new students!



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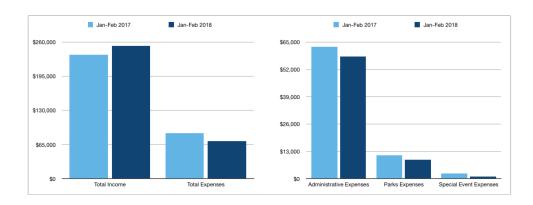
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#### **Financial Snaphot**

Year over year comparison between 2017 and 2018

The income graph below generally shows income for the first half of 2018, or the revenues collected to date. The expenses shown are only for the first two months of the Fiscal year. We will continue to update this chart as the year goes along. We expect additional savings throughout the year.





	APRIL							MAY					
SU	MO	TU	WE	TH	FR	SA	SU	МО	TU	WE	TH	FR	SA
1	2 tai chi 9:30 a	3 tai chi 9:30 a	4	5 tai chi 9:30 a	6	7		tai chi 9:30 a	1 tai chi 9:30 a	2	3 tai chi 9:30 a	4	5
8	9 tai chi 9:30 a	10 yoga 7:00 a	11	12 tai chi 9:30 a	13	14	6	7 tai chi 9:30 a	8 yoga 7:00 a	9	10 tai chi 9:30 a	11	12
15	16 tai chi 9:30 a	17 yoga 7:00 a	18	19 tai chi 9:30 a board mtg 7 p	20	21	13	14 tai chi 9:30 a	15	16	17 tai chi 9:30 a board mtg 7 p	18	19
22	23 tai chi 9:30 a	24 yoga 7:00 a	25	26 tai chi 9:30 a	27	28	20	21 tai chi 9:30 a	22 yoga 7:00 a	23	24 tai chi 9:30 a	25	26
29	30 tai chi 9:30 a						27	28 tai chi 9:30 a	29	30	31		
				al	l events are h	eld at the commur	II nity center unless o	otherwise noted					

all events are held at the community center unless otherwise noted